CUI et al Appl. No. 09/936,522 September 7, 2006

AMENDMENTS TO THE SPECIFICATION:

Please amend the paragraph beginning at page 1, line 7, as follows:

Software agents are known for use in process management and embodiments of the present invention are particularly suited to the use of software agents. However, it should be noted that although this specification describes embodiments of the invention in terms of agents, they are not essential to carrying out the invention.